Illinois Department of Public Health

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED		
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	300.610a)						
	300.1010h)						
	300.1210b)						
	300.1210d)5)						
	300.3240a)						
	Section 300.610 Resident Care Policies						
		have written policies and					
		ng all services provided by the					
	facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the						
		mmittee, and representatives					
		r services in the facility. The y with the Act and this Part.					
	The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed						
	and dated minutes of the meeting.						
		-					
	Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The						
				# A & B	1. A		
				Attachmen	(A		
facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of				1 1			
			Statement of Licensur	e aloigions			
	notification. (B)	TO THE STATE OF TH					
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Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

PRINTED: 02/04/2016 FORM APPROVED Illinois Department of Public Health (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: B. WING 01/14/2016 IL6014369 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 730 WEST HINTZ ROAD LEXINGTON OF WHEELING WHEELING, IL 60090 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5)(X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Continued From page 1 Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's

clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.

a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (A, B) (Section 2-107 of the Act)

These Requirements are not met as evidenced

Section 300.3240 Abuse and Neglect

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PRINTED: 02/04/2016 FORM APPROVED Illinois Department of Public Health (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: B. WING 01/14/2016 IL6014369 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 730 WEST HINTZ ROAD LEXINGTON OF WHEELING WHEELING, IL 60090 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Continued From page 2 Based on observation, interview and record review, the facility failed to: properly identify a pressure sore, properly categorize a pressure sore, notify the wound care physician when the wound worsened, implement interventions as recommended by the wound care physician and ensure that a nutritional assessment was performed. These deficient practices affected one resident (R9) of five residents reviewed for pressure sores in a sample of 27. This failure resulted in R9 developing a worsening pressure sore on the coccyx area. Findings include: On 1/11/16 at 10:15 AM, E15 (CNA-Certified Nurse Assistant) performed R9's incontinence care. As E15 removed R9's incontinence brief, a wound was noted on R9's coccyx area. E15 stated, "(R9's) had this a long time." R9's name was not listed on a facility document that was submitted on 1/10/16 and titled, "Wound Analytics - Active Wounds." R9's name was listed on the document which indicated all wounds in the facility. R9's wound was categorized as MASD (moisture-associated skin damage) due to incontinence with a start

date of 10/27/15.

On 1/11/16 at 11:30 AM, Z6 (Wound Care Physician) stated, "(R9) has a Stage 3 pressure sore on the coccyx. Slow healing. She has had it for 2-3 months." As Z6 performed R9's wound care, Z6 stated, "It's worse from last week. We'll have to change treatment." On 1/11/16, R9's wound care treatment order was changed from Fibracol once a day to Metrocream 0.75% twice a

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According to R9's Treatment Administration Records from September 2015 through January 2016, there was no continuity in floor nurses providing treatment to R9's coccyx wound.

R9's Wound Care Evaluation Notes document an increase in the size of R9's wound from 0.4 cm

Illinois Department of Public Health (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING: ___ B. WING 01/14/2016 IL6014369 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 730 WEST HINTZ ROAD **LEXINGTON OF WHEELING** WHEELING, IL 60090 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 Continued From page 4 S9999 (centimeters) length X 0.4 cm width x 0.1 cm depth on 11/30/15 to 1 cm X 0.5 cm x 0.1 cm on 12/7/15. Z6 had not been notified of the wound's worsening. On 12/7/15 during wound rounds, Z6 changed the treatment order from Fibracol daily to Medi-honey daily. R9's Wound Care Evaluation Notes document an increase in the size of R9's wound from 1.0 cm length X 1.0 cm width x 0.1 cm depth on 12/21/15 to 1.2 cm X 1.0 cm x 0.1 cm with slough on 12/28/15. Z6 had not been notified of the wound's worsening. On 12/28/15 during wound rounds, Z6 changed the treatment order from Medi-honey daily to Fibracol daily. R9's Wound Care Evaluation Notes document an increase in the size of R9's wound from 1.5 cm length X 1.0 cm width x 0.1 cm depth on 1/4/16 to 2.2 cm X 2.0 cm x 0.5 cm with on 1/11/16. Z6 had not been notified of the wound's worsening. On 1/11/16 during wound rounds, Z6 changed the treatment order from Fibracol daily to Metrocream twice daily. On 1/11/16 at 12:10 PM, Z6 stated, "What do I expect of the nurses when treating a pressure wound? Follow orders, preventative measures, nutritional evaluation/assessment." Z6 indicated that R9's wound is unavoidable. Z6 stated, "But, even if unavoidable, we have to treat to try to prevent worsening. If there's significant change in the wound, then I would expect that the wound care nurse measures the wounds and updates me." Z6's Wound Care Evaluation Notes dated 10/27/15 document: Today's

Illinois Department of Public Health STATE FORM

recommendations/Preventative Measures for the Nursing Facility: Stage appropriate Pressure

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
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	LAM (low air mattre	Mattress - High Risk, IV, III = ess). 4. Nutrition - Continue f Nutritional Needs.				
	was standing outsic "No, she's not on a	PM, E20 (Wound Care Nurse) de of R9's room. E20 stated, in air mattress. She was at one now. Will take care of that				
	the dietitian was go stated, "Since she t versus pressure so	PM, E2 (DON) indicated that ing to see (R9) today. E2 riggered for macerated wound re, there was no orders or utritional standpoint regarding				
	RD (Registered Die pressure sores or upressure sore (on woresidents monthly bild Stage 1 or 2, the die more than one pressure than one pressure upone gram per kilogrulcer. I would've incompressure sores. I put tube feeding to one gram to one pressure sores. I put tube feeding to one	PM, Z7 (Dietitian) stated, "The stitian) will see anyone with upon request. If triggered as a weekly report), I will see those because they are high risk. If etary tech can see them. If soure ulcer or Stage 3 or 4, I ne allowed to see the resident. If for follow up due to tube alcer not triggered. It should be tram (of protein) with pressure treased her to 1.2 grams per treased her to 1.2 grams per treased today regarding(R9's) at a new order in to increase thour more a day and I mod twice a day to promote				
	(R9) at risk for furth Interventions: Perfo Adjust diet /suppler	numents, in part: Problems: ner skin breakdown orm nutritional screening. nents as indicated to reduce				

Illinois Department of Public Health

STATE FORM 6899 FPUW11 If continuation sheet 6 of 11

FORM APPROVED Illinois Department of Public Health (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: B. WING 01/14/2016 IL6014369 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 730 WEST HINTZ ROAD LEXINGTON OF WHEELING WHEELING, IL 60090 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 Continued From page 6 S9999 during care and report changes. Use pressure-reducing mattress and cushion when sitting. Notify physician of changes as needed. An updated Care Plan to reflect the Stage 3 pressure ulcer on R9's coccyx was created on 1/11/16. The facility's Job Description for Wound Care Nurse documents: Accurately measures and stages wounds, Conducts regular wound measurement rounds to assess for wound healing progress, Demonstrates initiative in assessing wound needs for all patients/residents and takes ownership in implementing necessary follow-up. The facility's Clinical Practice Guidelines dated May, 2011 documents, in part: Stage III Pressure Ulcer Clinical Strategies: Employ pressure reduction devices (mattress replacements, specialty beds, cushions). Ensure adequate nutrition and hydration. The facility policy dated 4/14 and titled, "Pressure Ulcer Weekly Assessment" documents: POLICY: Pressure ulcers will be assessed weekly and PRN (as needed) to identify the effectiveness of the treatment plan and the progression of the healing process. PROCEDURE: 8. Assessment of Treatment Efficacy, b. Notify the physician if the wound worsens or remains static for more than three weeks. C. Adjust the treatment plan accordingly. (B)

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admission for two residents (R13, R26) in the sample and eight residents (R37, R38, R39, R40, R41, R42, R43, R44) in the supplemental sample out of 10 residents reviewed for admission

criminal background checks.

On 1/13/16 at 10:30 AM, E1 (Assistant

Findings include:

Illinois Department of Public Health (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: B. WING 01/14/2016 IL6014369 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 730 WEST HINTZ ROAD LEXINGTON OF WHEELING WHEELING, IL 60090 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5)ID (X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 S9999 Continued From page 8 Administrator) stated that resident background checks are conducted by checking the Illinois Department of Corrections (IDOC) database. E1 presented an alphabetical listing of names and stated it served to illustrate that they can access all names of persons with convictions in the State of Illinois. E1 also provided 10 pages, each with the name of a resident handwritten on the bottom of a page with a portion of the IDOC alphabetical search that captured the range of names in which the resident's name would appear. The sheets with the names of R26, R38, R39, R40, R42, and R43 did not bear dates to show when the reports were obtained. No sex offender checks and no reports from the Illinois State Police (ISP) were provided by E1. E1 explained that the IDOC database is checked pre-admission and that other background checks can be done anytime after residents are admitted. On 1/13/16 at 11:30 AM, E10 (Admissions Director) stated background check documents are saved in computer files after being checked on the electronic system and that the facility uses a third party search software. E10 demonstrated how the system allows a search of the IDOC system and the Sex offender site via software links. No link was demonstrated for ISP checks via the third party software. E10 stated he does not print documents but saves them as computer files when they are obtained. E10 was observed making various attempts to search saved files on E10's computer files. Multiple files had been created 1/13/16, with some older file documents retrieved from transfer records obtained from residents' prior facilities or

Illinois Department of Public Health STATE FORM

hospitals. When no date appeared on a document, the computer file properties were checked to determine when the file was

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	created/saved on the	ne computer. Based on the	minda move of the control of the con		0.00			
	records located, the	e following search results were						
		determined to have been initiated beyond the required 24 hour search timeframe:						
	required 24 flour se	earch uniename.	Accumulation					
	R13 was admitted	1/8/16. The ISP search was	THE REAL PROPERTY OF THE PERSON OF THE PERSO		e presentable pipe to			
	conducted on 1/13/16.		Ooverstand (A)					
	R37 was admitted 1/8/16. The ISP search was		man processed					
	conducted on 1/13/16.		m=0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-		0.00			
	R38 was admitted 1/4/16. The ISP search was		NATIONAL DESIGNATION OF THE PROPERTY OF THE PR					
	conducted on 1/13/16.		NO. NAME OF TAXABLE PARTY.					
			orreservels had to					
	R26 was admitted 1/4/16. The ISP search was		ALAPAN MANAGAMAN					
	conducted on 1/13/	10.	re examilar a finda					
	R39 was admitted	1/3/16. The ISP, IDOC and	West consequences					
	Sex Offender search	ches were conducted on						
	1/13/16.		THE PROPERTY AND ADDRESS OF THE PROPERTY ADDRESS OF THE PROPERTY AND ADDRESS OF THE PROPERTY ADDRESS OF THE PR					
	D40	1/1/16. The ISP search was	CELLINGO DE SERVICIO					
	conducted on 1/13/		MANITE TO THE TOTAL THE TOTAL TO THE TOTAL TOTAL TO THE T					
		12/29/15. The ISP search was	5					
	conducted on 1/13/	/16 while the surveyor was						
	present, as no histo	ory of an earlier search was	1000000					
	found in the ISP re	quest list.						
	R42 was admitted	12/26/15. The ISP search was	3					
	conducted on 12/3		-					
				-				
	R43 was admitted	12/23/15. The ISP search was	3					
		 The IDOC and Sex Offendenducted on 1/13/16. 	1					

conducted on 12/31/15.

R44 was admitted 12/23/15. The ISP search was

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